



Maine Maritime Academy Computer Services

Maine Maritime Academy Student Laptop Program

- Maine Maritime Academy now offers a computer laptop purchasing program.
- A laptop ordered through the MMA Information Technology Department comes with a full four year warranty and can be serviced on site.
- This is an optional service, available to all MMA students.
- For the incoming Class of 2012, we have placed the bulk order and will continue to take additional, but we cannot guarantee that the laptop we arrive and be configured before the start of the school year.
- All MMA students are required to have a Windows compatible computer and printer. If a student does not wish to participate in the laptop purchasing program, they can follow the MMA IT Department's guidelines, found at <http://computers.mma.edu/computerspecs.htm>
- For current students, laptops will be ordered on a case by case basis.
- If you have additional questions please contact the MMA IT Help Desk at 207-326-2240, or helpdesk@mma.edu
- If you wish to participate in this laptop purchasing program, please fill out page two and three of this document and return to:

Cashier's Office
Room 216
Leavitt Hall
1 Pleasant Street
Castine, ME 04420



Maine Maritime Academy Computer Services

Maine Maritime Academy Laptop Purchase Authorization Form

Date: ___/___/___

I authorize Maine Maritime Academy to purchase a laptop for me via the MMA Student Purchasing program. The cost of this laptop is **\$1627** (*which includes 5% for Maine State sales tax*). I understand that this laptop will be configured for use on the Maine Maritime Academy network, and will have Microsoft Office 2007, Visio and Project installed.

Student Name: _____

Student Signature: _____

Student ID#: _____ (for current students)

(For MMA IT Office only)

User Support Manager Signature: _____

Payment received on: ___/___/___

Amount received: \$ _____

Laptop model and make: _____

Laptop serial number: _____

Laptop released to student date: ___/___/___



Maine Maritime Academy Computer Services

Maine Maritime Academy Laptop Payment Form

Please detach this sheet and return it to:

Cashier's Office
Room 216, Leavitt Hall
1 Pleasant Street
Castine, ME 04420
207-326-2236

Date: ___/___/___

Student Name: _____

Phone number: _____

Address: _____

Email: _____

_____ I wish to pay for my laptop with the attached check.
(Please make check out to Maine Maritime Academy.)

_____ I wish to pay for my laptop with the following Credit Card information (MMA can only process American Express, MasterCard and Visa credit cards).
(You may also call the Cashier with your Credit Card Information, but you will still need to mail in your MMA Purchase Authorization Form.)

Name as it appears on your card: _____

Type of card: _____

Card number: _____

Expiration date: _____

Billing address on card: _____

Signature: _____

(The following is the most recent vendor quote from Lenovo, with our current the laptop specifications. We solicited bids for this quote on July 10, 2008 and the price is valid until May 2009)



Specifications

PC Laptop hardware requirements:

Maine Maritime Academy Requirements	Lenovo's Specifications:
Widescreen (15.4") or regular (14.1") format	ThinkPad T61 (NVIDIA Graphics) 15.4" Widescreen WXGA TFT
Intel Core Duo 2 or equivalent AMD processor - minimum 2.2 GHz Intel or equivalent AMD	Intel Core 2 Duo processor T8300 (2.4GHz 800MHz 3MBL2)
2 gigs of RAM minimum (DDR or DDR2)	2GB PC2-5300 DDR2 SDRAM (2 DIMMs)
100 gig + drive options	100GB Hard Disk Drive, 7200rpm
Vista compatible video adapter (64 - 128+ video RAM) - Must not share system memory	NVIDIA Quadro NVS 140M Dedicated 128MB video memory
VGA video hookup	VGA video port
B/G compatible wireless adapter (internal)	Intel Wireless WiFi Link 4965AG
Gigabit ethernet capable (PXE and Wake on LAN capable)	Gigabit ethernet on systemboard Intel 82566MM Nineveh, PCIe x1, PXE
USB ports (3+)	Three USB 2.0 ports
DVD-RW drive	DVD Recordable 8x Max Dual Layer
56k modem option	56K Modem
	System price with 3year/1year battery depot warranty: \$1185.00

Operating system:

Maine Maritime Academy Requirements	Lenovo's Specifications:
Would prefer Windows XP with Vista Upgrade Option if available	Genuine Windows Vista Business with Windows XP Professional Downgrade
Able to accept a cable lock	Able to accept a cable lock
Laptop carrying case	Lenovo ThinkPad Business Topload Case: \$45.00



Warranty and repair:

Maine Maritime Academy Requirements	Lenovo's Specifications:
4 Year warranty - Accidental damage coverage for laptops	4year/1year battery accidental damage on-site warranty: \$319.00
Must provide parts and warranty coverage 4 years past end of sale for all models	Lenovo agrees.
Turn around time for shipped parts: 24-48 hours after acknowledgement of request	<p>Utilizing our agreement with IBM, Lenovo has over 2,100,000 spare part numbers with a value of over \$350 million. These certified parts are stocked in our Spare Parts Centers. There are over 121 US locations and 475 worldwide locations. Our spare parts program is three times larger than our nearest competitor. The parts stocking levels vary by commodity and are based on historical and planned usage to meet a 95% next business day delivery.</p> <p>Lenovo/IBM's standard delivery benchmarks are the best in the industry: 85% of spare parts are available locally (1 to 4 hours). 99% are available within 24 hours. Other non-critical items are available within 48 hours.</p> <p>IBM and Lenovo go to great lengths to ensure that all repair parts are available when needed. For those rare situations where repair tickets are waiting for constrained parts, tickets are serviced first in, first out within severity levels determined by customer impact.</p>
Include prepaid shipping label for part return.	Lenovo agrees.
Repair depot on site (Preferred)	<p>Included with the 4 year/1year battery accidental damage on-site warranty.</p> <p>Standard level of service on a 4 year/1year battery, parts and labor, next business day on-site response, is 8:00 am to 5:00 pm (in the local time zone), Monday through Friday, excluding holidays. This ensures a technician arrives to assess the issue by the next business day.</p>
Parts cache (optional)	Not provided in this response.
- Reimbursement for self service on site (optional but desired)	<p>Lenovo Self Maintainer Warranty Program</p> <p>Maine Maritime Academy can elect to become a self-maintenance facility for Lenovo Products. This allows A+ certified technician to repair damaged Lenovo products under warranty and be reimbursed for parts and labor. Utilizing the Lenovo self-maintenance program does not</p>



Maine Maritime Academy Requirements	Lenovo's Specifications:
	<ul style="list-style-type: none">• The Repair Center is unable to recreate customer reported problem. Because of these factors, repair turnaround time cannot be guaranteed.

Ordering:

Orders processed within 2 working days

Lenovo Response:

Lenovo agrees.

14-21 day turn around on orders (from date it was processed to the date we receive the computer)

Lenovo Response:

In order to provide Maine Maritime Academy with the most competitive, cost effective solution, Lenovo is proposing our standard delivery service level objective, which is 10 business days from order receipt until shipment from the point of manufacturing. Typically, most standard products ship within 7 business days. With the complexity and planning involved in most IT projects, our customers find that Lenovo's standard service level is sufficient to meet their project needs.

Potential Open PO for placing orders

Lenovo Response:

Lenovo does allow the placement of blanket PO's which Maine Maritime Academy can place smaller orders against if so desired.

Terms:

Initial purchase would be for 55 machines which must be delivered no later than July 25, 2008.

Lenovo Response:

As stated above, Lenovo's SLA is 10 business days from order receipt until shipment from the point of manufacturing. Lenovo will work to prioritize Maine Maritime Academy's orders in order to minimize this SLA and meet all of Maine Maritime Academy's requested arrival dates.

We would like to be able to offer the machines to students throughout the year at the same or lower cost through May 2009.

Lenovo Response:

Lenovo is offering Maine Maritime Academy an aggressive special bid price on Maine Maritime Academy's standard hardware configuration. As Maine Maritime Academy transitions to the next set of standard models, Lenovo will price Maine Maritime Academy's follow on standard configurations and options using a special bid price with a proposed list minus discount for non-standard items. This pricing methodology will remain in effect throughout the life of the agreement.